



Information:

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SECU Family House Fact Sheet

www.familyhousews.org

- House provides affordable lodging for referred adult patients and their caregivers who travel to Winston-Salem, NC for medical treatment. Referrals come from Wake Forest Baptist Medical Center, Forsyth Medical Center, and Hospice & Palliative CareCenter.
- Located on 8.8 acres at 1970 Baldwin Lane, Winston-Salem, N.C. (at end of Hospice Lane). Building is just under 34,000 square feet consisting of 45 overnight guest rooms with private baths.
- Staff and the service of 55 volunteers are on site at all times to assist over 2,000 families who stay at the house each year.
- To date, the SECU Family House has served over 6,600 patients and their families. These guests have traveled from 82 North Carolina counties and 27 states.
- Amenities include common living, dining and kitchen areas, laundry facilities, outdoor patio, chapel for meditation.
- \$35 nightly fee is requested, with a Family Assistance Fund established to assist those who cannot afford this rate.
- Ongoing operation relies on continuing support – money, supplies and volunteer time from individuals, civic organizations, and businesses.
- Donations received from two medical centers, foundations, businesses, organizations, churches, and individuals. Forsyth Medical Center and Wake Forest Baptist Medical Center/North Carolina Baptist Hospital Foundation have each donated \$250,000 to establish a \$500,000 endowment for operating expenses.
- Opened in September 2011. Capital cost is \$5.4 million with an annual operating budget of \$400,000 - \$500,000. Construction by Landmark Builders.
- Donation total includes a \$1 million lead gift from The Richard J. Reynolds, III and Marie M. Reynolds Foundation and a \$2 million challenge grant from the State Employees' Credit Union Foundation.
- The Family House offers educational opportunities for students and faculty from area health sciences programs to interact with guests and to observe family dynamics when dealing with a medical crisis.
- Currently have seven administrative staff members: Kathy Carr, Executive Director; Melissa Thompson, Director of House Operations; Emily Myers, Facilities Manager; Lisa Northrop, Community Relations Coordinator, Dottye Law Currin, MPH, Manager of Educational Services, Colleen Weiss, Development Associate, Pat Weber, Administrative Coordinator, and 12 support staff.